



# Hotel Worker Training Ordinance Notice of Hotel Worker’s Rights



Effective December 1, 2025

This Employer is subject to the Hotel Worker Training Ordinance (HTO) (LAMC Article 2.1) and shall ensure that each Hotel Worker who works as a Room Attendant attends a “Public Housekeeping Training”.

<b>Applicability</b>	
<b>Hotel</b>	An establishment containing 60 or more guest rooms
<b>Hotel Employer</b>	Any person who owns, controls or operates a Hotel in the City or any contractor who employs or directs Hotel Workers to provide services at a Hotel.
<b>Room Attendant</b>	A Hotel Worker whose principal duties are to clean and put in order Guest Rooms at a Hotel

<b>Hotel Workers’ Rights</b>	
<b>When</b>	Room attendants shall obtain a Public Housekeeping Certificate within 120 days of employment. The Certificate is valid for a period of five years. A Hotel Employer shall, within 120 days of expiration of a Room Attendant’s Public Housekeeping Certificate, ensure that the Room Attendant attends a new “Public Housekeeping Training.”
<b>How</b>	The training shall be scheduled and paid for by the Hotel Employer and provided by a Public Housekeeping Training Organization that is approved and certified by the Office of Wage Standards.
<b>What</b>	<p>Room Attendants shall receive their applicable wage rate from the Hotel Employer to receive training. A “Public Housekeeping Certificate” shall be promptly issued by a Public Housekeeping Training Organization, to any person who successfully completes its Public Housekeeping Training.</p> <p>The “Public Housekeeping Training” should include no less than five and a half (5.5) hours of training, including live and interactive instruction, on the following elements:</p> <ol style="list-style-type: none"> <li>1) Hotel Worker rights and Hotel Employer responsibilities under the Hotel Worker Protection Ordinance (LAMC Article 2)</li> <li>2) Best practices for effective cleaning techniques to prevent the spread of disease</li> <li>3) Best practices for identifying and avoiding insect or vermin infestations</li> <li>4) Best practices for identifying and responding to the presence of other potential criminal activity.</li> </ol>

Los Angeles Municipal Code Section 182.25 protects Room Attendants from any discrimination or retaliation for exercising their rights under the Hotel Worker Training Ordinance. Failure of a Hotel Employer to provide the Public Housekeeping Training shall not be grounds for terminating a Hotel Worker (LAMC Section 182.22.F). The City or any aggrieved person may enforce this article through a civil action.

**For more information, please contact the Office of Wage Standards at  
1-844-WAGESLA (924-3752) or email [wagesla@lacity.org](mailto:wagesla@lacity.org) or visit <http://wagesla.lacity.gov/>**

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